

Universal Credit

What is Universal Credit?

It is a single monthly payment that replaces:



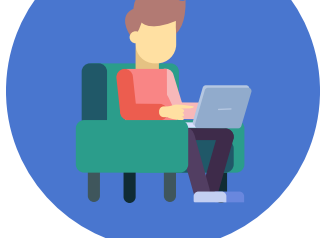
Housing Benefit



Child Tax Credit



Income Support



Working Tax Credit



Income-Related Employment and Support Allowance



Income-Based Jobseeker's Allowance

Universal Credit

How do you claim?



Get online



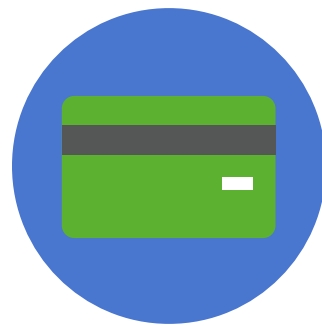
Set up an email account



Register for an account online



Have a mobile phone number



Set up a bank account

Paying your rent?

If you currently claim housing benefit, then you will need to start paying you rent directly to us.

You can make paying you rent easier by setting up a direct debit. If you need help, get in touch.

Universal Credit

What triggers a Universal Credit Claim?

For most people, things will remain the same. However, a Universal Credit Claim may be triggered by a change in circumstance or event, such as:



Change to working hours/ start work/ leave work



Become sick



New child/ child permanently leaves household



Partner moves in/ claimants separate



Becoming a carer



Youngest child turns 5

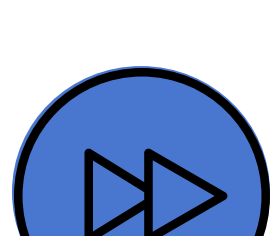
Waiting for that first payment

You may have to wait up to 6 weeks for your first Universal Credit claim, do you think you can manage?

To help prepare:



Make a budget- we can help



Request an advance payment

Don't panic!

If you think you'll struggle to manage financially, don't bury your head in the sands. Please **call 01606 813594** - our income team are ready to help you.

We can help with:

- Advice about applying for or coping with UC
- Paying your rent
- Budgeting
- Making sure you are receiving all the income you are entitled to
- Help getting into training and employment

